

Mark Rogina

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Objective

To obtain a finance and/or insurance internship that will allow me to expand my experience by providing an exceptional work ethic, communication skills, and a desire to learn and progress in my fields of study.

Education

Illinois State University, Normal, IL

Bachelor of Science, Finance and Insurance, Katie School of Insurance, May 2013 graduate

GPA: 3.07/4.0

Major GPA: 3.09/4.0

Work Experience

The Right Way, Normal, IL

August 2011-Present

Carpet Cleaner

- Clean both carpets and furniture for customers
- Accurately follow instructions on how to clean houses from boss
- Show utmost professionalism and courtesy while inside others' homes and businesses

Entertainment Cruises, Chicago, IL

May 2011 – August 2011

Summer Sales Intern

- Answered incoming calls promptly and professionally
- Delivered direct sales messages to entice the customer to buy
- Accurately entered orders into reservation systems
- Spearheaded leadership role in group project presented to CEO and upper level management

Orland Toyota, Tinley Park, IL

May 2010 – August 2010

Porter

- Prepared cars for show and sales
- Employee of the month (1 of 3 months)

Jimmy John's, Orland Park, IL

December 2007 – January 2010

In Shop/Delivery Driver

- Trained 15+ employees including managers
 - Employee of the month (1 of 2 months)
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Skills

- Works well in high stress situations
 - Excellence in customer service
 - HTML experience
 - Hardware repair experience
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Organizations

Illinois State Students in Finance

October 2010-Present

Active Member

- Attend monthly meetings
- Actively listen and ask questions of industry guest speakers
- Attend real world case studies

Gamma Iota Sigma

September 2011-Present

Active Member

- Attend general meetings
- Participate in organization events academically, socially, and professionally
- Mock interviews
- Attending October 2011 REBEX conference
- Katie School student golf outing
- Participate in fundraising activities