

SUA Insurance Co.

Contact Person: Karin Sanden

Title: Sr. HR Specialist

E-mail Address: ksanden@suainurance.com

Address: 222 S. Riverside Plaza #1600; Chicago, IL; 60606

Telephone: 312.258.6815

Company's Website Address: www.suainurance.com

Title of Position: Corporate Claim Specialist - Workers Compensation

Opportunity Location: Chicago, IL - above Union Station in the loop

GENERAL SUMMARY

To support the Enterprise in the overall management of significant Workers Compensation claim exposures. Providing Customer Support to the overall line of business and all associated programs, interacting with internal and external customers to resolve Program issues. Support and execution of the WC Line of Business technical product strategy.

ESSENTIAL RESPONSIBILITIES & DUTIES

- ❖ Provide technical oversight on significant and/or complex workers' compensation claims within an authority layer between \$100k to \$1M
- ❖ Drive the development of technical policies, procedures, workflows; provide technical direction to TPA's / Self Administrators re Claim Management strategies
- ❖ Responsible for identifying claim technical improvement opportunities; work with claim technical staff to achieve continual improvement
- ❖ Provide support to the other Enterprise Business Units in the overall management of all Workers Compensation programs

DESIRED QUALIFICATIONS

- ❖ Education
 - Bachelor's degree preferred
- ❖ Experience
 - 10+ years Workers' Compensation experience required, with 6+ years Supervisory experience in the management of complex WC Claims
 - Expertise in specialty WC coverages (Longshore, Jones Act, Defense Base Act, Excess, etc.)
 - 2 + years Claims Management experience in a Corporate and/or Home Office setting desired, comparable experience in managing a field claim office acceptable
 - Claim Auditing experience required
 - Customer Service level experience required

- Management experience required
- ❖ Skills
 - Highly proficient in workers' compensation claim management strategies
 - Highly proficient in providing oversight direction on significant and/or complex workers compensation claims
 - Proven ability to push complex claims to resolution through innovative solutions
 - Proficient in workers' compensation excess claim management strategies
 - Ability to effectively manage risk and associated cost
 - Ability to meet established performance objectives
 - Strong written and verbal communication skills
 - Analytical thinking / Creativity / Initiative
 - Proficient with MS Word, Excel, PowerPoint
- ❖ Other
 - Travel required (approximately 30%)
- ❖ Physical
 - Occasional bending, reaching, and light physical effort (under 10 pounds) required