

# State Farm

---

**Operations Center Locations:** Arlington Heights, Downers Grove, Tinley Park

State Farm's commitment to meeting the changing needs of our customers and employees began the minute we opened the doors for business in 1922. Our ability to anticipate and embrace change made us a leader in the insurance industry and will serve us well on our journey to becoming a leader in financial services. Our commitment to the best interests of our associates and customers fosters loyalty and nurtures opportunity.

## **Claim Representative**

- Investigates, evaluate, negotiates, and settles auto claims.
- Verifies coverage, legal liability, and extent of damage to persons and property.
- Prepares computerized estimates in loss settlements.
- Answers insurance-related questions from callers.

## **Claim Processor**

- Applies claims settlement procedures to process claims assigned by Auto Claim Management and Claim Representatives
- Provides assistance to Claim Representatives by initiating claim payments, and/or closing assign files, as directed.
- Recognizes, refers, and processes subrogation of claims.
- Answers insurance-related questions from callers.

## **Contact Information**

Benito Almanza

HR Recruiter

PH 309-622-7088

benito.almanza.jj4m@statefarm.com