



Travelers Insurance has an opening for a Field Product Line Manager based out of Indianapolis, IN with ultimate accountability for General Liability operations in Indiana, Kentucky, Ohio, and Michigan. This position reports to the Claim Center Vice President (CCVP).

RESPONSIBILITIES:

Provide guidance and direction to Unit Managers and claim handlers. Conducts continuous file claim reviews to ensure best practices. Act as technical expert to direct litigated and large losses.

Develop, implement and adjust product line staffing/operating expense budget in support of claim strategies by monitoring notice and volume trends.

Advise Regional VP, Product Leadership and business (marketing) partners as appropriate.

Act as Field liaison with our claim partners in Staff Counsel, SIU, Risk Control, and Nurse Programs.

Stay abreast of General Liability industry & jurisdictional issues.

QUALIFICATIONS:

- Proven claim management experience with leadership over Managers and claim handlers. Preferably in a remote capacity.
- Strong technical knowledge of General Liability.
- College degree or equivalent work experience.
- Insurance license(s) as required by state regulation.

For immediate consideration, please send you resume to dshanson@travelers.com

Travelers is an equal opportunity employer. We actively promote a drug-free workplace.