

West Bend Mutual Insurance Company

Contact Person: Chandra Topp, *Human Resources Generalist II*

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Address: 1900 S. 18th Avenue
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Company Website: www.thesilverlining.com

Position Title: Claims Manager – Worker’s Compensation

Opportunity Type: Full-time

Opportunity Location: Waukesha, WI

Salary/Wage Range: \$75K – 90K

Job Description:

Manage a team of claim representatives and/or supporting technical staff. Claims processed will include Worker’s Compensation and Employer’s Liability. Oversee the investigation, reserving, managing and settlement of all claims assigned to the team. Provide advice and direction to claim representatives. Responsible for the selection, training, development and performance of personnel as well as performance reviews, salary adjustments and promotions. Handle special projects as assigned.

Preferred Qualifications:

- Bachelor’s degree in Business, Insurance or related field
- CPCU designation
- Associate in Claims designation
- Prior supervision of claims personnel
- Prior claims handling experience
- Ability to lead, mentor and develop personnel
- Interpersonal skills
- Oral and written communicational skills

*Interested candidates should please e-mail your questions and resumes to Chandra Topp at ctopp@wbmi.com