



Caterpillar Insurance
2120 West End Avenue
P.O. Box 340001
Nashville, TN 37203-0001

JOIN THE CATERPILLAR TEAM!

If you are looking for a stable, growing company to start your career, then Caterpillar is for you! We are developing not only Insurance professionals but also leaders for the Caterpillar enterprise. Become a part of the Cat culture and values.

Position: Internship, Caterpillar Insurance

Objectives of the Internship: To develop a working knowledge of Cat Insurance overall with experience in a specific area—Underwriting, Claims or Actuarial. In addition all jobs involve special projects including the opportunity to learn the 6 Sigma methodology utilized by Caterpillar to develop new products and improve existing processes.

Account Administrator-Underwriting: Analyze market potential for a program and assist with development of the necessary business processes and procedures to support this program. Assist with various program administration duties, such as line underwriting, pricing implementation, customer satisfaction analysis or market research, special quotes for dealers, certificates of insurance, insurance policy renewals, endorsements or cancellations.

Actuarial: Assist in the development of rate review analysis; develop and maintain management reports and competitive pricing data; assist the Actuarial staff with pricing of new products and liability reserve analysis.

Claims: Take first reports of loss from the customer over the phone; verify coverage; dispatch the claim and coverage information to an outside vendor; enter data into database for stolen and missing machines; reconcile database information.

Upon completion of the Intern Program the Intern will be able to: Demonstrate a working knowledge of the Cat Insurance business model and some of the processes and procedures necessary to properly serve our customers and administer or construct programs that grow this business.

Successful internships can lead to a job as an Account Administrator (Underwriting or Customer Relations), Claims Coordinator or Actuarial Assistant. Duties will be similar to those of the internship, but for a designated market with responsibility for more complex phases of administration. All Cat Insurance employees engage in career development discussions and are encouraged to take rotational assignments and training to enhance their job satisfaction and contribution to Caterpillar's success.

Job Requirements:

1. A minimum 3.0/4.0 Cumulative GPA
2. Knowledge of insurance terminology, experience in insurance industry or college courses from an insurance or business degree program (preferred)
3. Ability to work independently, with other associates and with customers
4. Knowledge of and ability to apply statistical analysis skills to measure, analyze and improve service
5. Ability to utilize office software systems and prepare documents, reports, spreadsheets and graphics



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Caterpillar Financial Services Corporation

Caterpillar Financial Services Corporation is a wholly owned subsidiary of Caterpillar Inc. For more than 77 years, Caterpillar has been building the world's infrastructure and, in partnership with its independent dealers, driving positive and sustainable change on every continent. Caterpillar is a technology leader and the world's largest maker of construction and mining equipment, diesel and natural gas engines, and industrial gas turbines.

Cat Financial offers a wide range of financing alternatives for Cat® machinery and engines and Solar® gas turbines, as well as other equipment and marine vessels. We also extend loans to customers and dealers around the world. Our offices and subsidiaries are located throughout the Americas, Asia, Australia, and Europe, with headquarters in Nashville, Tennessee.

Caterpillar Insurance

Formed in 1983, Cat Insurance provides insurance and risk management products and services to Caterpillar Inc., its dealers, their customers and original equipment manufacturers.

To provide the quality of service associated with the Caterpillar name, Cat Insurance has representation located around the world and offers Extended Service Coverage, Loss Prevention, Physical Damage insurance, Inventory Protection Plans, Dealer Property and Casualty insurance, Risk Management, Marine Transit insurance and Dealer Bonds.

With programs from Marine Transit to Extended Coverage, we can protect every piece of Cat equipment at some point during its life span.

Our international headquarters are located in Nashville, Tenn. with representatives located in Peoria, Mossville, Seattle, Phoenix, Geneva, Beijing, Melbourne and Singapore.

If you have an interest, please email your resume to debbie.babcock@ilstu.edu .