



## Claims Internship

### Description

COUNTRY Financial is offering an internship in the Central Claims Office in Bloomington, IL. This internship will begin in May 2010 and will extend up to a full year. The internship requires full-time hours in the summer and 15-20 hours/week during the school year.

Claims interns work as a Claims Representative in our Central Claims Office where they will experience a fast-paced environment handling auto claims by coordinating appraiser inspections and investigating coverage to determine fair settlement.

### Internship responsibilities:

- Complete all claims management processes, except appraisals, on minor claims
- Coordinate with appraisers on material damage claims, and with vendors on property claims
- Investigate coverage and obtain facts related to all property and casualty claims assigned
- Verify and evaluate all information obtained and issue claim payments within prescribed authority
- Develop and utilize resources to best service policyholder and control claim costs
- Provide professional, prompt and efficient claims services to all claim customers

### Required Skills

- Business major or minor preferred
- Insurance coursework preferred
- Flexibility/positive attitude
- Strong communication and customer service skills
- Good decision-making skills
- Strong team player
- PC skills

### Additional Information

- This is a paid internship, available to current college students.
- This internship begins in May 2010 and ends in December 2010.
- This internship is located in Bloomington, IL.
- This internship requires full-time employment during the summer and part-time employment (15-20 hours/week) during the fall semester. Scheduled hours will be based on the intern's class schedule.
- Hourly salary is \$11.00
- Candidates should also apply online at:  
[www.countryfinancial.com/claimsinternship](http://www.countryfinancial.com/claimsinternship)